



Warranty Policy - Booms/Pendants

Amico Clinical Solutions Corp. will warrant its manufactured equipment for up to five (5) years from date of shipment. Amico Clinical Solutions Corp.'s warranty will not cover any disposable, sterilizable or single use products.

Pendant systems are warranted to be free of defects for five (5) years from date of shipment. During the first twelve (12) months after shipment, Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective. After the first twelve (12) months, Amico Clinical Solutions Corp. will only provide replacement parts; shipping and installation costs will be borne by the customer.

Equipment Transport Systems (ETS) are warranted to be free of defects for five (5) years from date of shipment. During the first twelve (12) months after shipment, Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective. After the first twelve (12) months, Amico Clinical Solutions Corp. will only provide replacement parts; shipping and installation costs will be borne by the customer.

Amico manufactured accessories are warranted to be free of defects for five (5) years from date of shipment. During the first twelve (12) months after shipment, Amico Clinical Solutions Corp. will, at its own cost, repair and/or replace any part on site or at the factory which has proven to be defective. After the first twelve (12) months, Amico Clinical Solutions Corp. will only provide replacement parts; shipping and installation costs will be borne by the customer.

Integrated lifts are warranted as per the warranty provided by the lift manufacturer selected by the customer or Amico Clinical Solutions Corp.

This warranty is valid only when the equipment described above has been properly installed as outlined in the Amico Clinical Solutions Corp. specifications. The validity of this warranty also depends on the proper usage and timely servicing of our equipment according to Amico Clinical Solutions Corp.'s recommendations. Amico Clinical Solutions Corp. does not cover damages as a result of shipment failures, accidents, misuse, abuse, neglect, mishandling, alteration, misapplication or damages which may be attributed to acts of God.

Amico Clinical Solutions Corp. shall not be liable for incidental or consequential damages resulting from the use/misuse of the equipment.

All claims for warranty must first be approved by Amico Clinical Solutions Corp.'s service department at: acs-service@amico.com or through Amico's direct lines: 905-747-2032 or 1-833-843-8470. A valid Return Goods Authorization (RGA) number must be obtained from Amico Clinical Solution Corp. prior to commencement of any service work. Warranty work which has not been pre-authorized by Amico Clinical Solutions Corp. will not be reimbursed.

